

Welcome to Family Healthcare of Hagerstown. We offer medical, dental and integrated mental health services.

To become a patient, please complete the following steps:

1. Complete and return the Registration Form, UDS Information Form and Consent Form. If you have any questions, please call to speak to one of our staff at 301-745-3777.
2. At your first visit, please bring your insurance card, photo identification and a list of your current medications. For anyone 18 years of age or younger, we require a copy of their current immunization record as well.
3. Family Healthcare offers a Sliding Fee Discount Program which may help to reduce your costs for services provided by the Center. The program is based on family size and income and follows federal poverty guidelines. If you are insured, uninsured or underinsured you may be eligible for the discount program. Please complete the Financial Application (including supporting documentation) and return to the Billing Department to determine eligibility. You will receive a letter in the mail after the application has been reviewed which will identify if you are eligible and the amount of the discount. If you are not eligible for Sliding Fee Discount Program you may still be eligible for a subsidized commercial insurance plan through the Maryland Health Exchange. We have a Navigator onsite to assist with the State Exchange application process. Even if you are not eligible for either program you may still schedule an appointment as a self-pay patient.

If you have any questions about the Financial Application, please call our Outreach and Enrollment staff at 301-393-3415 or 301-393-3467.